



Chaucer House Care Home

Communities where everyone has a vibrant and fulfilling life

82 St Martins Hill, Littlebourne Road, Canterbury, CT1 1PS

avante[®]
care & support
'Everyone Matters'[™]

Avante Care & Support is a registered charity that provides residential, dementia, and nursing care. We also offer respite care, home care, and well-being support services.

We are a well-established not-for-profit charity with over 30 years of experience within the care sector. Since we do not have shareholders, we can reinvest any surplus back into the services we provide. Avante has a caring and compassionate workforce that is 100% committed to providing high standards of personalised care.

Our vision is 'Communities where everyone has a vibrant and fulfilling life'. At Avante Care & Support, we offer care services to a diverse community of over 1000 individuals in Kent and South East London.

Our care homes specialise in providing residential, dementia, nursing, and respite care.

Our experienced and dedicated care team spend time getting to know our residents to ensure the most suitable care and well-being support is given. We develop bespoke care plans to meet their needs and requirements.

In addition we provide home care that enables our service users to maintain independent and active lives in their own homes.

WHO WE ARE

“It’s a beautiful home providing great care, I know my mum is safe and well cared for.”



Chaucer House is situated in the historic Cathedral City of Canterbury.

At Chaucer House, we work to create a welcoming atmosphere where residents enjoy activities, go on outings and make friends with other residents and staff.

The team of qualified and attentive staff focuses on the individual needs of the residents providing residential, dementia, nursing and respite care across the home.

At the heart of our care home is the Avante philosophy of care, the Eden Alternative. Staff encourage social interaction, connection and engagement, and work towards the eradication of loneliness, boredom and a feeling of helplessness

which can present a challenge to those receiving care.

The modern and luxurious design provides well-equipped en-suite bedrooms with their own shower. Rooms can also be personalised by residents with personal items and furniture.

There are bright communal lounges throughout the home where residents and family members can relax and socialise or join in with daily activities. The design of our home environment is significant for those living with dementia, and we consider this in how we design our care homes.

OUR CARE HOME

- ✔ Dementia Care
- ✔ Residential Care
- ✔ Nursing Care
- ✔ Respite Care
- ✔ Day Care
- ✔ Daily activities
- ✔ En-suite bedrooms
- ✔ Large, bright lounges
- ✔ Kitchenettes
- ✔ Landscaped gardens
- ✔ Hair salon
- ✔ Cinema room
- ✔ Children's play area
- ✔ Minibus
- ✔ Wi-fi





Avante is committed to delivering on the principles of Dementia Care outlined by Sterling University, who are world leaders in the design of services and environments for people with dementia.

The layout of social areas mimics a domestic environment, so residents link with memories of their own homes. There are no visual or physical barriers, and residents can move freely within their suite.

All of these help support person-centred care and enable residents to enjoy activities and socialise with fellow residents and staff.

Residents can visit the pretty gardens to relax and enjoy a peaceful afternoon, or



join in with our many gardening activities. There are quiet spaces for residents who might be feeling anxious or confused, or also just want some quiet time on their own. Our care team will always provide support and reassurance.

Chaucer House also has a salon and therapy room offering many treatments including hairdressing, nail manicures, and also other well-being treatments.

All laundry and cleaning is included and managed by the home domestic team but should residents wish to continue independently with daily tasks such as cleaning and laundry there's always practical support available from staff to do so.



Staff help develop interests and hobbies at Chaucer House and provide many opportunities to meet and make new friends.



ALWAYS SOMETHING TO DO

There is always something going on, either activities within the home or residents going out for the day.



Nutrition & Hydration

We prioritise the health and well-being of our residents, including their nutrition and hydration needs.

We offer a wide range of delicious and nutritious meals prepared by our skilled team, which ensures that our residents receive meals that cater to their individual tastes, cultural preferences, and dietary needs. All of our meals are freshly prepared throughout the day, with light meals and snacks available at any time.

We are committed to promoting the well-being of our residents by providing nourishing and enjoyable dining experiences.



Activities

At Chaucer House, we provide a variety of engaging activities throughout the week that promote well-being and enhance the quality of life. Creative pursuits, such as art therapy, craft workshops and indoor gardening provide an outlet for self-expression and encourage cognitive stimulation.

The stimulating music therapy sessions not only offer entertainment but also evoke memories and emotions, adopting a sense of connection and joy. Our beautifully landscaped gardens provide a tranquil space for residents to participate in gardening activities, promoting physical activity and sensory engagement.



Day Trips

We believe in creating enriching experiences in our local communities. We organise regular day trips to various locations of interest, ensuring that our residents continue to engage with the world around them.

Whether it is a visit to local museums, art galleries, or historical sites, these outings provide opportunities for socialisation, mental stimulation, and the joy of exploration.

Our commitment to maintaining connections in the local area allows residents to remain connected, vibrant, and actively involved in their communities.





OUR PHILOSOPHY OF CARE

The Eden Alternative

After a long and active life, older people are often called to face new challenges around loneliness, feelings of helplessness and boredom, all of which can present a challenge to those receiving care.

The Eden Alternative reduces these challenges by ensuring residents have opportunities to build relationships with

each other and staff as well as children and animals, and stay connected to nature outside and inside the home. We do this by encouraging residents to feel useful and needed, and by providing a varied and interesting environment.

At Chaucer House, our philosophy of care, the Eden Alternative, enables older people to meet these challenges.

We overcome loneliness by regular contact with nature, animals, and people in the community.

We overcome helplessness by providing the opportunity to give as well as receive care. We overcome boredom with variety and spontaneity.

We believe meaningful activities are essential to human health and well-being, and that age should not be a barrier to personal growth and learning.

The views of people or their advocates must inform decision-making that affects their lives.

Understanding the type of care you need is an important first step in finding a care home that is right for you.

Selecting a suitable care home can be an overwhelming and challenging task. We are here to provide guidance and support, helping you make the right choice. With this in mind, we have plenty of useful information available on our website or by contacting the home directly.

We have an open door policy and you are welcome to visit the care home at any time and see what care is provided.

Our staff are there to assist with any questions you may have.

By choosing Chaucer House, you can trust that your loved one will receive the highest standard of care, compassion, and understanding; allowing them to thrive and maintain a sense of purpose and joy in their daily lives.

GET IN TOUCH

We would love to hear from you. For new resident enquiries please call **01227 202 056** or contact our Reception on **01227 671 985**.

**82 St Martins Hill, Littlebourne Road,
Canterbury, CT1 1PS**

www.avantecare.org.uk

enquiry@avantecare.org.uk

What3Words: [///bared.flown.butter](https://www.what3words.com/#!/bared.flown.butter)

Avante Care & Support Limited. A Company Limited by Guarantee. (No. 2565021) A Registered Charity (No. 1002727). We make a surplus to reinvest in the services we provide to our Residents. Calls are recorded for training and monitoring purposes.



SCAN FOR INFO

